

KineticoPRO Customer Support Reference Guide



Connect With Us at: 1-800-321-5022

Call us today to speak with a KineticoPRO customer support professional. Please listen carefully to the prompts to be connected with the appropriate support team.

Normal Business Hours: 8AM-8PM (Monday-Friday), except on Holidays.

After-Hours Support: 8PM-8AM, (Monday-Friday), and 24 hours/day on Saturdays, Sundays and Holidays.



Connect With Us at: Commercial@Kinetico.com

Email us today to connect with a KineticoPRO sales or service support professional.



Please Call KineticoPRO Immediately If You Are Experiencing Any of the Following:

- If you are experiencing any leaks near or around your KineticoPRO water systems.
- If you are unable to produce ice from ice machine or having issues pouring beverages.
- If you are having issues successfully putting you water systems in bypass.
- If you are experiencing any electrical issues that may pose a safety concern.

Call or email us today to learn how KineticoPRO can help you manage your commercial Total Water Care Program!