

Congratulations on the purchase of your Kinetico[®] Water System.

Kinetico Incorporated warrants that the Products identified below are free from material defects in materials and workmanship. Any defective part will be replaced at no charge for the part if any failure caused by the defect occurs within the following time periods originating from the date of original system installation.

This Limited Warranty does **NOT** include freight or labor charges.

What is Covered?

I. Softeners*

- **5** Five years on KineticoPRO Hydrus Smart Start Control Commercial Systems and KineticoPRO Hydrus Simplex and Multi-tank Commercial Systems
- 4 Four years on KineticoPRO Compact Commercial Softeners, KineticoPRO Commercial Plus Softeners, Kinetico Water Softeners and Kinetico Softeners (ambient temperature models)
- **2** Two years for Hydrus Elite+ Smart Start Control System including solenoid valve and pressure switch
- 1 One year on KineticoPRO Compact Commercial Softeners (high temperature models)

(*When oxidizing agents are present, the softener must be a Kinetico Carbon Combination System or be preceded by a Kinetico Dechlorination or CRS System. Additionally, the carbon, Chloraban® or Sulfaban™ media in these systems must be maintained and replaced according to the system's operating instructions. If these conditions are not met, the ion exchange resin is not covered by this Limited Warranty.)

II. Filters / Manifold Housings

- **5** Five years on KineticoPRO KPMF/SMF, HPF, QCM and QC Manifold Housings in original configuration and KineticoPRO Hydrus Smart Start Control Commercial Systems and KineticoPRO Hydrus Simplex and Multi-tank Commercial Systems
- 4 Four years on KineticoPRO Commercial Plus Filters, Kinetico Water Conditioning Systems, Upflow Dechlorinators and Chloramine Reducing Systems (CRS) Systems
- **2** Two years for Hydrus Elite+ Smart Start Control System including solenoid valve and pressure switch

III. Membrane Systems

1 One year on all KineticoPRO H-Series, LNP-Series, NSC-Series, R-Series, ROAX N-Series, S-Series and W-Series commercial reverse osmosis systems

IV. Other Warranted Products

Other Kinetico products, components and accessories that are not specifically mentioned elsewhere in this Limited Warranty [including but not limited to storage tanks, valves, pumps, filter housings and electrical controls] and/or not manufactured but distributed by Kinetico through authorized dealers, are covered for a period of **one (1)** year from date of purchase. All replacement parts are covered for a period of **one (1)** year from the date of purchase.

V. Replacement Parts

Any replacement parts for Products specifically identified in this Limited Warranty shall be warranted for the remainder of the Products' original warranty period, only. All new replacement parts not mentioned elsewhere in this Limited Warranty are covered for a period of **one (1)** year from the date of purchase.

Who is Covered?

This limited product warranty is transferable by the original owner to a subsequent owner.

Extension of Limited Warranty to a Subsequent Installation

The ORIGINAL OWNER may **NOT** move the system to another location.

Limits on this Warranty

This Limited Warranty for Commercial Applications covers Kinetico Water Softeners, Filters, Membrane Systems and Deionization Systems installed in any application other than a single family dwelling. Your system must be installed, operated and serviced in accordance with Kinetico's recommendations and any applicable codes in order to receive coverage under this Limited Warranty. The design of the overall treatment system and the performance of your system is related to the chemistry of the water being treated; therefore, this warranty is limited solely to the equipment manufactured and distributed by Kinetico, including replacement product and parts.

This Limited Warranty on the commercial reverse osmosis membrane **does not** include damage due to scaling, iron and bacterial fouling or freezing. Periodic replacement of membranes, filter cartridges and certain filter media (such as Macrolite®, carbon, Birm*, calcite, Filter-Ag*, Chloraban* or Sulfaban[™] media) is part of the normal maintenance required by your system. These replacements and media loss due to natural attrition are not covered.

This limited warranty does not include damage to your system due to:

- Abuse, misuse or neglect
- Excessive pressure (as specified on product's data sheet)
- Excessive water temperature (as specified on product's data sheet)
- Freezing, alterations or misapplication
- A change in the influent water characteristics
- Power surges
- Influent water conditions outside product data sheet specifications
- ★ Birm and Filter-Ag are federally-registered trademarks of Clack Corporation.



No Other Warranties

THERE IS NO OTHER EXPRESS WARRANTY. IMPLIED WARRANTIES, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS WRITTEN LIMITED WARRANTY AND ARE EXCLUDED TO THE EXTENT PERMITTED BY LAW. THERE ARE NO WARRANTIES OTHER THAN THOSE CONTAINED HEREIN. IN NO EVENT SHALL KINETICO BE LIABLE FOR INCIDENTIAL, CONSEQUENTIAL OR SPECIAL DAMAGES IN CONNECTION WITH THE USE, LOSS OF USE OR PERFORMANCE OF THIS PRODUCT OR SYSTEM.

How State Law Relates to the Limited Warranty

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damage, so the above limitations or exclusions may not apply to you. This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Modification of the Limited Warranty

Kinetico does not authorize any other person to assume for Kinetico any other liability in connection with this Product. The dealer has no authority to make any representations on behalf of Kinetico or to modify the terms of Kinetico's Limited Warranty in any way.

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